



Gar-Ba-Zine

Customer Newsletter

Issue Number II

1st Quarter 2006

Hello, again.....

ARC Disposal is pleased to present you with the second edition of the Gar-Ba-Zine, our way of communicating with our valued customers to point out new events at ARC and to make you a little more familiar with our people and our company.

Mike O'Brien

General Manager, ARC Disposal



#1 Truck Fleet in Chicago

Bruce Terpstra, Maintenance Manager

ARC has, without question, the most up-to-date fleet of waste and recycling collection vehicles in all of Chicagoland.

Over the past two years we've added more than 30 brand new trucks to our fleet, insuring that we operate our daily collection routes with quality, dependable equipment in order to best service our customers.

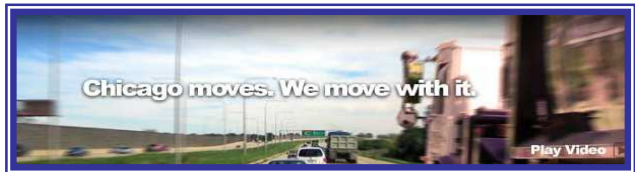
My team of mechanics works twenty-four hours a day to make sure our trucks are safe and ready to meet our customers' needs.

We're proud of our fleet. We're proud of ARC.



New Web Page Launches

John Stob, Sales Manager



We've stepped up our presence on the world wide web and now offer another option to contact ARC.

Our web page features information about ARC, our holiday schedule for 2006 and answers for a number of frequently asked questions.

Additionally, there are convenient e-mail options for communicating any issues you may have or to offer us your comments or opinions.

ARC is dedicated to making it easy for you to do business with our company. Over the next several months we intend to add some new features to our web page, including:

- On-Line Bill Payment
- On-Line Roll-off Service Orders

ARC's new web page launched January 2006.
Visit us at www.arcdisposal.com.

Employee Profiles



Henry Sanabria started his career with ARC in 2001 as a residential route driver in Park Ridge.

In December, Henry was promoted to the position of commercial recycling driver.

Henry has worked more than two straight years without an accident or injury.



Colleen McClory is the veteran of our Customer Service Department, joining ARC Disposal in 1998.

In the past several years Colleen has seen her department gain a lot of new tools to help solve customer questions and issues.

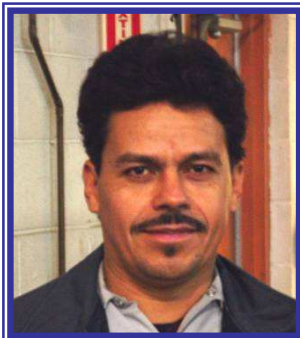
Colleen's cheerful voice is familiar to many.



Bruce Wasz is a veteran ARC employee, first joining the company in 1969.

After leaving in 1980, Bruce found his way back home and has been driving a rolloff truck for ARC since 1995.

Veterans like Bruce help ARC provide first rate service and quick responses to all of our industrial and construction customers.



Sal Quiroz joined ARC Disposal in 2000 at our South Elgin facility.

Today, Sal works out of our Hillside yard providing top-notch residential service to our customers in Darien.

The Darien contract was new to ARC last year and Sal has helped us to be successful.

Spring Cleanups

Melissa Bonilla, Customer Service Manager

Spring is just around the corner, and many of us have amassed large quantities of old product and "stuff" taking up valuable space in our offices and warehouses. Sound familiar?

Call ARC today and order a rolloff box. Get ready for your busy season!



**Call today at 847-981-0091
or fax us at 847-718-0179 to
learn how we can help you!!**

New Contract!!!

Rick Bulthuis, Municipal Marketing

ARC has been selected by the Village of Mt. Prospect to start fully-automated residential waste collection services for 13,500 residences starting in April.

We're buying some 30,000 new carts and six "automated" collection vehicles to provide this state-of-the-art service.

ARC is the only waste hauler in Chicago demonstrating this level of commitment to our customers.