



# Gar-Ba-Zine

Customer Newsletter

Issue Number III

2nd Quarter 2006

## Thanks!!

Thanks for the opportunity to work for you. All of our people are committed to providing you with high-quality service and meeting your daily expectations for waste and recycling collection. We work hard, every day, to make sure you're satisfied!

*Mike O'Brien*

General Manager, ARC Disposal



## Safety Always Comes First

Steve Van Kampen, Safety Manager

ARC operates its 100-plus daily routes some 25,000 driver hours per month. Coupled with the physical nature of our industry, we are at risk for a large number of accidents and injuries.

ARC pays a great deal of attention to safety. We conduct monthly safety training for all of our employees and require more than one week of classroom and on-the-road training for new hires. Route supervisors perform more than 120 hour-long safety observations each month to insure that we're operating our equipment properly.

Over the past two years we've improved our safety record by more than forty percent. That translates into enhanced route performance and greater dependability for all of our valued customers.

**Serving you safely, with pride.....**



## Construction Update!

Jason Boer, Construction Sales Manager



The construction season is now upon us and ARC is adding drivers to keep up with the rash of new customers we've recently added.

Customers have found ARC's service to be dependable, reliable and cost-efficient. Our equipment looks good and our drivers get the job done on *your* schedule. No job is too big and no job is too small!

ARC makes it easy to do business with us. We offer a number of convenient options for scheduling service, and results are guaranteed!

24 hours a day, ARC's customers can.....

- Call us at 847-981-0091
- Use our handy fax-back form
- Order on-line at [www.arcdisposal.com](http://www.arcdisposal.com)

***Quality rolloff services are available for all of your construction or clean-up needs. Call us!***

## Employee Profiles



**"Fonzie" Favela** usually drives an ARC rolloff truck but also fills in on residential and container delivery routes.

Fonzie helps out when and where needed, earning him "Employee of the Month" status



**Tom Kulbeda** drives a commercial route in west Dupage County. He's been with ARC since '87.

Tom is a distance runner and competes in various charity events throughout the year.



**Jose "Manny" Munoz** is our residential driver in Warrenville. Manny started his career with ARC in 1999.

Folks in Warrenville know Manny by name and love the service he provides.



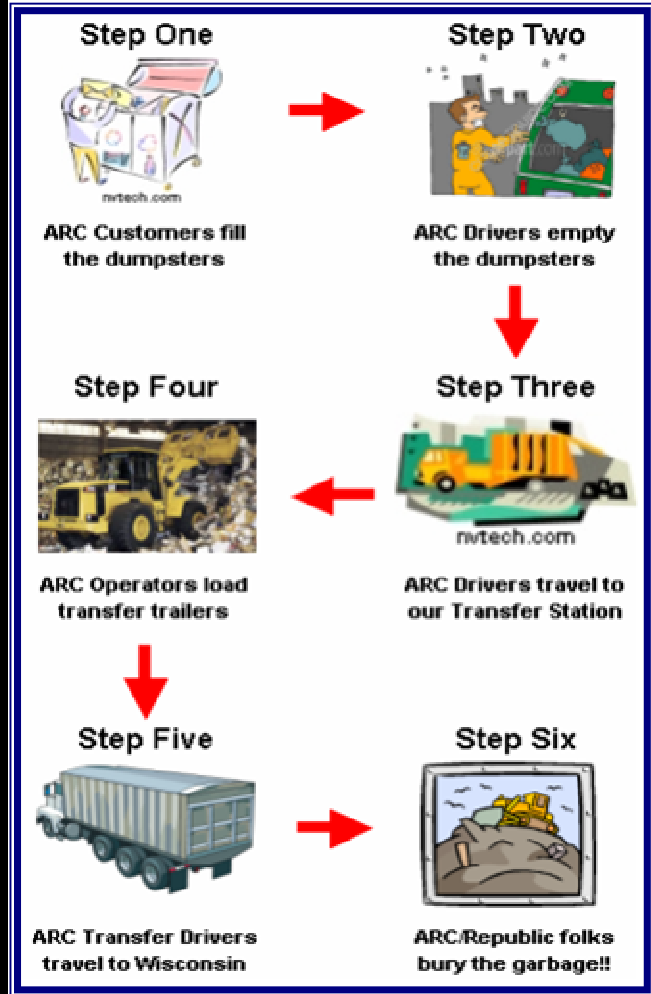
**Mary O'Connor** is our chief billing administrator, and is responsible for generating our invoices.

Mary's diligence and hard work made her choice as an "Employee of the Month" an easy decision!

## A Long Day.....A Long Way

Bernie Boer, Operations Manager

You may not know this, but it takes a tremendous amount of time and effort to properly manage your waste disposal needs!!



## ARC Awarded New Contracts

Andy Serafin, Residential Manager

The Village of Lake In The Hills and the City of Prospect Heights each recently awarded ARC new five-year contracts for commercial and residential service.

Congratulations to all of the ARC employees who provide **great** service, each and every day!!